

# Sterling Ridge Park & Ride Survey Results

Survey Conducted 9/21/09

What time do you start your workday?

5:30 – 6:30	6:35 – 7:30	7:35 – 8:00
24%	63%	13%

What time do you end your workday?

3:30 – 4:30	4:35 – 5:30	5:35 – 6:30
42%	53%	5%

What time do you currently ride? (AM)

5:15 – 6:00	6:05 – 6:30	6:35 – 7:05
46%	33%	21%

What time do you currently ride? (PM)

3:50 – 4:30	4:35 – 5:30	5:35 – 6:00
38%	49%	13%

On a scale of 1 to 5, 1 being the lowest score and 5 the highest, rate the following:

Service	1	2	3	4	5
Security Guard Service	12%	11%	22%	40%	15%
Cleanliness	1%	11%	21%	46%	21%
Courtesy of the Drivers	1%	5%	17%	41%	36%
Condition of the Buses	8%	25%	32%	28%	7%
Convenience	1%	1%	9%	33%	56%
Reliability	2%	7%	19%	43%	29%
Affordability	2%	7%	39%	37%	15%

How many days do you use the Park & Ride services per week?

1 day	2 days	3 days	4 days	5 days
0%	1%	9%	16%	74%

Would you use reloadable swipe cards?

Yes	No
83%	17%

Would you use online ticket sales?

Yes	No
59%	41%

How far from your drop off is your place of employment?

0 – 2 Blocks	3 – 4 Blocks	5 – 6 Blocks	7+ Blocks
75%	19%	5%	1%