

Research Forest Park & Ride Survey Results

Survey Conducted 8/24/2009

What time do you start your workday?

5:30 – 6:30	6:35 – 7:30	7:35 – 9:00
21%	45%	34%

What time do you end your workday?

3:30 – 4:30	4:35 – 5:30	5:35 – 6:30
42%	41%	17%

Which destination do you access in Houston?

Downtown	Texas Medical Center	Greenway Plaza
87%	9%	4%

What time do you currently ride? (AM)

5:30 – 6:30	6:35 – 7:30	7:35 – 8:00
65%	26%	9%

What time do you currently ride? (PM)

3:30 – 4:30	4:35 – 5:30	5:35 – 6:30	6:35 – 7:00
34%	43%	19%	4%

On a scale of 1 to 5, 1 being the lowest score and 5 the highest, rate the following:

Service	1	2	3	4	5
Security Guard Service	5%	7%	18%	36%	34%
Cleanliness	2%	4%	21%	43%	30%
Courtesy of the Drivers	2%	2%	14%	44%	38%
Condition of the Buses	13%	25%	33%	20%	9%
Convenience	1%	2%	10%	33%	54%
Reliability	4%	6%	16%	44%	30%
Affordability	2%	8%	33%	40%	17%

How many days do you use the Park & Ride services per week?

1 day	2 days	3 days	4 days	5 days
0%	1%	3%	15%	81%

Would you use reloadable swipe cards?

Yes	No
86%	14%

Would you use online ticket sales?

Yes	No
61%	39%

How far from your drop off is your place of employment?

0 – 2 Blocks	3 – 4 Blocks	5 – 6 Blocks	7+ Blocks
78%	14%	4%	4%